Terms of service

VERSION OF 17 NOVEMBER 2026

1. About these terms

These terms apply when you use jungle-systems.com, our free scans and previews, and the Product Readiness Map. They are an agreement between your organisation and Jungle B.V., trading as Jungle Systems, registered with the Dutch Chamber of Commerce (KvK) under number 97712280 and based in Amsterdam, The Netherlands. Our services are for businesses, not consumers. We show these terms before you start a trial or a plan, and we record the version you accepted with your subscription. By creating an account, starting a trial or paying for a plan, you accept these terms on behalf of your organisation.

2. What we provide

We use three levels of work, and we always say which one applies:

- **Automated results.** Free scans, previews and maps are produced automatically from the information you give us and from our requirements library. They are preliminary until stated otherwise.
- **Reviewed requirements.** Our regulatory team checks requirements in our library against the official text. Where a requirement shows a review status and date, that review is of the requirement in our library, not of your individual situation.
- **Human review of your map.** On a paid plan, our regulatory team reviews your map within a month of your first payment: whether your products are described correctly, which rules apply and whether the requirements shown match the official text. Until then the map shows the date the review is due; afterwards it shows the date it was done. The review covers the map as it stands on that date; later monthly updates are automated. Any wider review of your situation is agreed separately in writing, with its own scope and price.

The Product Readiness Map includes:

- A map for up to 5 of your products of the EU rules within our published coverage that may apply to them, with, where we hold them, the national acts that implement those rules in the EU countries you choose and the national authority for steps decided nationally.
- During the trial: the full map, with preliminary results.
- Once a paid plan has started: one human review of your map by our regulatory team within a month of your first payment, a monthly email on changes to the rules in your map and one shareable report a month.

Market entry and corridor reports, licences, and portfolio or membership work are agreed in a separate quote or order. Where that document differs from these terms, it takes precedence.

3. Coverage, care and legal advice

A map lists requirements that may apply to your products within our published coverage, based on the information you supply. Our coverage (the sectors, countries and rule areas we include) and known gaps are described on the Product Readiness Map page, and each finding carries its source and the date it was checked. We deliver the service with reasonable care and skill. Rules change and official sources can be incomplete or late, so a map is not a guarantee that every requirement has been found or that the information is current on the day you use it.

Our outputs are information to support your decisions. They are not legal advice and do not create a lawyer and client relationship. For decisions with legal consequences, take advice on your own case.

4. Your account

Give us accurate information, keep your sign-in details safe and tell us straight away if you think someone else has used your account. You are responsible for what happens under your account.

5. Trial, plans and payment

- The trial is free for 7 days and needs a card. The exact date and time the trial ends, and the plan that starts after it, are shown at checkout.
- Unless you cancel before the trial ends, the plan you chose at checkout starts: EUR 149 a month or EUR 1,490 a year, plus applicable VAT. Plans are billed in advance and renew automatically until you cancel.
- We email you a reminder before the trial ends, with the date, the amount and a link to cancel.
- Payments are processed by Stripe, which acts as the seller of record for subscription payments and issues the invoices. We never see your card details.
- We will tell you at least 30 days before a price change takes effect at your next renewal.

6. Cancelling your plan

You can cancel at any time from your account. Cancelling stops the next renewal; the billing portal confirms the cancellation on screen and we confirm it by email. You keep access until the end of the period you have paid for. We do not refund part periods, except as set out in sections 11 and 12 or where the law requires it.

7. Fair use

- Use the service for your own organisation. Do not resell it or share access outside your organisation.
- Do not scrape, copy in bulk or reverse engineer the service, its data or its method.
- Do not use the service unlawfully or try to get around its security or usage limits.

8. Ownership and use of reports

We keep all rights in our software, methods, requirements library and other proprietary materials. This does not cover laws, official texts and other public sources, or data licensed from third parties, which remain with their owners. You keep all rights in the information you give us. If you send us feedback, we may use it to improve the service.

While your plan is active you may use the map within your organisation. Reports you downloaded during your trial or plan are yours to keep: you may continue to use them within your organisation and share them with your advisers, investors and partners after your plan ends. A kept report is a dated assessment and is not updated. Live access to the map and monthly updates end when your plan ends.

9. Your data and confidentiality

We use the information you submit only to provide the service to you. Access is limited to our employees, reviewers and service providers who need it for that purpose, all under confidentiality obligations. We do not use the information you submit to train models; any future use of that kind would need your separate, explicit permission. You can ask us to export or delete your data; retention periods are set out in our privacy policy, which also explains how we handle personal data.

Where we process personal data on your behalf, for example in documents you share for a project, we sign a data processing agreement with you as Article 28 of the GDPR requires. Ask us for it before you share such data. Each of us keeps the other's non-public business information confidential.

10. Liability

We are not liable for indirect or consequential loss, such as lost profit, lost business or lost data. Our total liability arising from these terms and the service, for all claims together in any 12-month period, is limited to the fees you paid us for the service in the 12 months before the event that led to the first claim, or EUR 100 in total for free services. These limits do not apply where the law does not allow them, including for intent or deliberate recklessness by our management.

11. Suspension and ending

- If either of us seriously breaches these terms, the other may end the agreement after written notice giving at least 14 days to put the breach right, where it can be put right.
- We may suspend access straight away if that is needed to deal with a security threat, unlawful use or use that harms the service or other customers, and we will tell you why.
- If we stop offering the service, or materially reduce what a prepaid plan includes, you may cancel and we refund the unused part of the period you paid for.
- When access ends, we delete your data as set out in the privacy policy. Reports you downloaded stay yours (section 8).

12. Changes to these terms

We may update these terms. For material changes we will email you at least 30 days before they take effect. If you do not accept them, you may cancel before they take effect and we refund the unused part of any prepaid period. If you keep using the service after that date, the new terms apply. Each version is dated and kept available.

13. Law and disputes

Dutch law applies. Disputes go to the competent court in Amsterdam.

14. Contact

Questions about these terms: anirudh.valluri@jungle-systems.com.